



इंडियन रेलवे कैंटरिंग एवं टूरिज्म कॉरपोरेशन लिमिटेड  
(भारत सरकार का उद्यम-मिनी रत्न)

INDIAN RAILWAY CATERING AND TOURISM CORPORATION LTD.  
(A Govt. of India Enterprise-Mini Ratna)

"CIN-L74899DL1999GOI101707", E-mail : info@irctc.com, Website: www.irctc.com

CO/NIT/H H/2023/02/AY  
File No IRCTC/CO/TNDR(SC)/43/2023/PnT/CO

Date: 29.11.2023

M/s Express Food Services  
526 Arya Nagar Vishwanath Cinema,  
Suraj Ganj Itarsi M.P 461111  
Contact No- 9300772442  
Email id- [expressfoods@rediffmail.com](mailto:expressfoods@rediffmail.com),

**Sub: - Letter of Award for setting up operation and management of IRCTC Hospitality Hub at Ayodhya Railway Station.**

**Ref: - NIT No. CO/NIT/H H/2023/02 dated 09.11.2023.**

With reference to your Technical & Financial Bids opened on 22.11.2023 and 28.11.2023 for the above project, it has been decided to award license to set up, operate and manage IRCTC Hospitality Hub at Ayodhya Railway Station for a period of (09) Nine years from the date of commissioning of the Unit to M/s Express Food Services on the following conditions, in addition to terms & conditions enshrined in tender document. You are required:

- 1) To convey your acceptance to the terms and conditions of license within 07 days from issue of this letter i.e. **on or before 06.12.2023** along with Security Deposit as per the format of acceptance letter enclosed herewith as Annexure-A.
- 2) To remit an amount of **Rs.27,15,180/- (Twenty Seven Lakh Fifteen Thousand One Hundred Eighty Only)** towards **Security Deposit** in favour of IRCTC Ltd. payable at IRCTC/Corporate office, New Delhi through a Demand Draft or through NEFT/RTGS in IRCTC/CO bank account within 07 days from issue of this letter i.e. **on or before 06.12.2023**, bank A/c details are as under:

Account Name	Indian Railway Catering & Tourism Corporation Ltd.
Account Number	000705002169
Account Type	Current
Bank Name	ICICI Bank
Branch	Connaught Place Delhi
IFSC Code	ICIC0000007

- 3) To pay **Annual License fee of Rs.23,55,559/-+ GST @18% Rs.4,24,001/- = Rs.27,79,560/- (Twenty Seven Lakh Seventy Nine Thousand Five Hundred Sixty only)** excluding User Charges to be paid as per enclosed Annexure F of tender document and all other applicable taxes as per tender conditions. Payments to be made through Demand Draft in favor of **IRCTC/NZ payable at New Delhi** or through NEFT/RTGS in IRCTC account. IRCTC NZ bank A/c details are as under:

Account Name	Indian Railway Catering & Tourism Corporation Ltd.
Account Number	0011102000087762
Account Type	Current
Bank Name	IDBI BANK
Branch	Surya Kiran Building, Ground Floor 19 K G MARG, NEW DELHI - 110001
IFSC Code	IBKL0000011

*[Handwritten Signature]*  
29/11/23

- 4) To submit preliminary plans, specifications and tentative time schedule for commissioning of above unit for approval of IRCTC with Zonal/Regional office under **North Zone** within fifteen (15) days from the date of remittance of security deposit.
- 5) If Railway/IRCTC suggests any changes in the General Arrangement of Drawing (GAD), the revised GAD has to be submitted within fifteen (15) days after advice by Zonal office.
- 6) To take over the site within the time frame specified by IRCTC Zonal / Regional office after issuance of letter of approval of GAD. At the same time **M/s Express Food Services** is also required to deposit 50% of the License Fee (plus all applicable taxes) agreed upon.
- 7) To execute the agreement within 30 days from the date of commissioning of the unit on non judicial stamp paper of Rs.100/- as per tender conditions with **North Zone** office.
- 8) All terms and conditions of the tender document shall form an integral part of this letter of award.
- 9) This letter of award is subject to the final outcome of any litigation, filed before any Court of Competent jurisdiction.
- 10) The Service Provider shall comply with the directions/protocol issued by Govt. of India/IRCTC from time to time.

Any failure to adhere to the above mentioned instructions shall be treated as event of default and action shall be initiated as per terms and conditions of the License.

Please acknowledge the receipt of this letter.

This issues with Finance vetting and approval of Competent Authority.

**DA: As above**

  
(Jaspal Singh)  
Manager /Tendering

**Copy to: i) GGM/NZ, IRCTC – for information and necessary action please.  
ii) GM/SCS/CO - for information and necessary action please.**

Annexure-A

**Acceptance Letter**  
(To be given on Company /Firm's Letter head)

General Manager /SCS  
Indian Railway Catering and Tourism Corporation Ltd.  
11<sup>th</sup> Floor, Statesman House  
Barakhamba Road, Connaught Place  
New Delhi-110001

Date:

**Sub: - Letter of Award for setting up operation and management of IRCTC Hospitality Hub at Ayodhya Railway Station.**

**Ref: - NIT No. CO/NIT/H H/2023/02 dated 09.11.2023.**

With reference to your letter No. CO/NIT/H H/2023/02/AY Dated 29.11.2023, I/we hereby accept the terms and conditions of the license and remit security deposit of **Rs.27,15,180/- (Twenty Seven Lakh Fifteen Thousand One Hundred Eighty Only)** in favour of IRCTC Ltd. payable at New Delhi through a Demand Draft/NEFT/RTGS. IRCTC Account no:-000705002169 & IFSC Code No. - ICIC0000007, NEFT/RTGS challan enclosed.

Payment details:

SN.	Head of Account	Amount (In Rs.)
1.	Security Deposit	Rs.27,15,180/-

I/we will submit preliminary plans, specifications, and tentative time schedule for commissioning of the unit for approval of IRCTC.

M/s.

Name:  
Signature:  
Date:

*Handwritten signature and date:*  
29/11/23  
ngel/cond.



**Statement of User charge payable by licensee**

(in INR)

Year	User Charges payable excl. taxes		
	Food Plaza 1	Food Plaza 2	Retiring Room & Dormitories
1	53,781	94,393	11,913
2	57,007	1,00,056	11,913
3	60,428	1,06,060	11,913
4	64,054	1,12,423	11,913
5	67,897	1,19,169	11,913
6	71,971	1,26,319	11,913
7	76,289	1,33,898	11,913
8	80,866	1,41,932	11,913
9	85,718	1,50,448	11,913
<b>Total</b>	<b>6,18,010</b>	<b>10,84,697</b>	<b>1,07,217</b>

**Note:**

1. The user charges for Food Plaza are payable on annual basis w.e.f the date of taking over of site by the licensee.
2. The user charges for Retiring Rooms & Dormitories are payable on annual basis w.e.f the date of commissioning of unit by the licensee.
3. In case, the applicable period for the unit in any year is less than 01 year i.e. less than 365 days then, applicable user charge on Pro-rata basis shall be payable for the respective period of the year by the licensee.
4. Licensee will be required to pay user charges in addition to the Quoted Licensee fees along with applicable taxes.

*Handwritten signature*  
28/11/23.  
M. J. T. S.